



## What You Can Expect In The Design Process

### *Measurements, Selections, Design Proposal, Price Quote, and Deposit*

1. Submit a design request to one of our associates by visiting our showroom Monday through Friday 10:00am to 4:00pm or Saturday 10:00am to 3:00pm (we are closed on Sunday) or via our website at [kountrycabinets.com/schedule-cabinet-design/](http://kountrycabinets.com/schedule-cabinet-design/)
2. A designer will then contact you by phone or email.
3. Your designer will need to know who will be providing the measurements for your project:
  - Customer will provide.
  - Contractor hired by customer will provide (we will need their contact information).
  - For \$99.99 Kountry Cabinets can provide a local professional contractor to measure your project for you. When your cabinetry order has been placed, Kountry Cabinets will issue a \$99.99 credit back to your final invoice.
4. Your designer will need a floor plan with the following details:
  - Physical address where cabinetry will be installed.
  - Location of cabinetry installation (i.e., main floor, upper level, lower level, garage).
  - Ceiling height dimension.
  - Dimensions and location of all walls, windows, doors, openings, electrical, plumbing, and HVAC.
  - Dimensions and location of your new or existing appliances.
5. You will then select a door style, a finish color, and cabinetry features & options for your project.
  - Your designer will recommend a visit to our showroom where you can see the actual products.
  - Door styles and finish options can be previewed at - [kountrywood.com/door-styles/](http://kountrywood.com/door-styles/)
  - Cabinet features & options can be previewed at - [kountrywood.com/features/](http://kountrywood.com/features/)
6. Your designer can discuss other elements we offer, if needed (countertop, sink, glass, hardware).
7. After your initial design selections, your designer will email you a design proposal and price quote.
8. After reviewing your design proposal and price quote, you and your designer can go over the plans and make any necessary changes (this step may take multiple visits).
9. Your designer will discuss the cabinetry lead-time along with your project timeline.
10. You will then sign the final design and the final invoice that were both customized for your project and make a 50% non-refundable deposit.

*Thank you for considering us to be a part of your new cabinetry design experience!  
We are excited for the opportunity to provide you with cabinetry that is made in Nappanee, Indiana USA!*